


Notice the new logo? 

From the Desk of the CEO

Greetings from the Nation's Capital

This has been a very busy year for QSL and time is flying by. Here it is the end of the third quarter and the beginning of fall already. We are steadily increasing in size – we are up to 43 employees now with more in the pipeline. We have fully implemented our on-line timekeeping system and will be activating our new website before the end of the year. The transition of the day to day operations of the company to the Wyoming Office is complete, allowing rapid and efficient response to any personnel actions. Your first Point of Contact remains your Program Manager: Jason Sawyer for all Ft. Bragg based contracts and Mel Wick for all linguist and DC area contracts. Here are some items of interest:

PROCAS Time System: The implementation and first month's use of the online timekeeping system went very well - Only one timesheet was not turned in on time... I cannot overemphasize the importance of entering your time at the end of each work day and submitting it on time at the end of the month! If you are going to be on R&R or vacation or off for some other reason it is YOUR responsibility to make arrangements with your Program Manager to get your time sheet in on time. A great big THANK YOU to all who made this implementation a success!

Employee Handbook: The Cheyenne staff is making great progress in updating our policies and procedures and reflecting the updates in the Employee Handbook. We are expecting to distribute the new Employee Handbook in the next 45-60 days. The Handbook will contain important information about QSL and what is expected from our employees. It is important that you read and understand the Handbook - there will also be an acknowledgment page you will be required to print, sign and return.

Health Insurance: This is a sore point at all levels of the company. I do not think anyone is totally satisfied with the results of the forced change to the new Wyoming based policy. The simple facts are that QSL is still providing a Fortune 500 plan and we are paying a higher percentage of the cost for the employee and for the spouse/family than most large companies are nowadays. As we continue to grow and get more employees signed up in the plan the individual costs will go down. No one really understands the full impact of Obamacare over the next couple years as the different provisions are implemented, except that it is expected that costs will go up for everyone in the process. We will continue to closely monitor this and look for ways to reduce costs for all of us without reducing the quality or availability of the care. We will continue to openly communicate with you and keep you informed of any factual information as we become aware of it.

QSL Purpose, Core Values and Mission: I think it is vital for all QSL employees to understand and believe in our core purpose and values. Our business model and customers may change but our CORE VALUES never change. Our core values are the essence of who we are as individuals and as a company. Our core values are rigorously enforced and never compromised.

QSL CORE PURPOSE: Deliver best-in-class services, technology and products around the world

QSL CORE VALUES

- Operate with integrity following legal, moral and ethical principles both professionally and personally
- Our employees are our most valuable resource
- Know your customer and provide solutions
- We must give back to what made us successful
- Generate fair profits for our owners, investors and employees

QSL MISSION

- Quick Services draws upon generations of business and special operations expertise to deliver Best-in-Class services, technology, and products around the world.
- Provide services, technology and products that contribute to the overall good of the United States
 - Provide sustainable and meaningful work with fair compensation for our employees
 - Be a positive influence in our communities

QSL STRATEGIC VISION

Be the vendor of choice for our customers and Be the customer of choice for our vendors. As we continue to move ahead and meet the challenges of a vibrant growing company in an uncertain environment - we will stick to our core values and stay focused on our strategic vision. We will continue to only hire employees who share our values and have great work ethic. I would like to express my thanks to all of you for your continued hard work, dedication, and professionalism - TOGETHER we will be successful!

Thanks again and KEEP UP THE GOOD WORK!

Mel Wick
CEO/Managing Member

The only place where success comes before work is in the dictionary. ~
Attributed to both Vidal Sassoon and Donald Kendall

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Newsletter Spotlight

QSL Headquarters—Cheyenne WY



Pictured left to right: (back row) Mo Mulligan, Robert Hopkins, Tiffany Thomson, Wayne Lindquist, and Mel Wick. (Front row) Bill Cronin, Laura Laughlin, Chris Canterbury, Jason Sawyer and EK Smith. Pictured in front of bucking bronco at Frontier Park, Cheyenne, WY



The transition to our new location in Wyoming has been eventful but productive. A lot of work has gone into accomplishing the undertakings to get QSL up and running in Cheyenne. However, with all the work comes much reward. We are and will continue to streamline processes to help our employees and to build a company that will last.

HR CORNER

LAURA LAUGHLIN

Laura Laughlin was born and raised in the "Land of Enchantment", New Mexico, more specifically, Artesia. She worked as a Benefits Advisor at the Silver City VA Outpatient Clinic before relocating to Wyoming in 1993.

Laura received her B.S. in Human Resource Management from Colorado Christian University in 2007. Prior to joining QSL, she was an executive assistant with the State of Wyoming, Department of Environmental Quality for 16 years. When Laura isn't wearing her HR hat, she frequents the gym, practices her golf swing for years. When Laura isn't wearing her HR hat, she frequents the gym, practices her golf swing for years. She is involved in community volunteer work, enjoys traveling and spending time with her daughter and son-in-law.

Reminder: If you have not signed the new Timesheet Policy dated August 2011, please take a minute to do that and return to Laura at laura.laughlin@quickservicesllc.com.



QSL is pleased to announce these recent promotions:
Hassina Rasanen—NMEC On-site Supervisor
Chris Canterbury from Senior Accountant to Corporate Controller



Hail & Farewell

Welcome New Employees:

- Daniel Kilgore
- Eric Parks
- Patrick Hare
- James Kidd
- Alexander Ruffino
- Nicole Durr
- Brian Christopher
- Emily Patrick
- Thomas Selby
- Nicholas Joy

Farewell & Best Wishes to:

Ronald Jablonski

FINANCE CORNER

CHRIS CANTERBURY

Chris Canterbury is a long-time resident of Cheyenne, WY—20 years! She has worked in public accounting for 18 years and in the private industry for almost 6. She obtained a B.S. in Accounting from CSU (Go Rams!), and has been a CPA in Colorado and Wyoming since 1992. She enjoys spending time with her family, watching baseball (GO Rockies!), reading and fishing.

"I am sure by now that you have received emails from me regarding timesheet and payroll changes, but I would like to take this opportunity to introduce myself. My name is Chris Canterbury and I am the Controller for QSL. I, with the guidance of CFO Bill Cronin, am in charge of taking care of all the finances of the company. You should be aware by now that over the course of the past several months I have implemented a new accounting system for QSL. The new system will provide greater efficiencies and expanded reporting to name a few improvements. I actually had a lot of fun getting the new system in place, which tells you that I am that geeky accountant that companies need to have around. Over the course of the next few months I hope to get the automated expense reporting component of the software up and running. Be on the look out for more to come to create less work for you."

SECURITY CORNER

ROBERT HOPKINS

Robert Hopkins previously worked as a government contractor for the National Guard Bureau in Arlington, VA as a Senior Analyst for Organization and Manpower Division for seven years.

Mr. Hopkins served honorably for twenty plus years in the US Army until his retirement in November 1991. His assignments and accomplishments include serving as Special Operations Weapons Sergeant in the 7th Special Forces Group at Ft. Bragg, NC, as Special Operations Demolitions Sergeant in the 10th Special Forces Group at Bad Tolz, Germany, as Special Operations Intelligence Sergeant and Special Operations Sergeant in Detachment A, Berlin Brigade Germany and as Senior Instructor/Writer for the Special Forces Qualification Course USAJFKSWC, Ft. Bragg, NC, 187-1991.

Definition Corner:

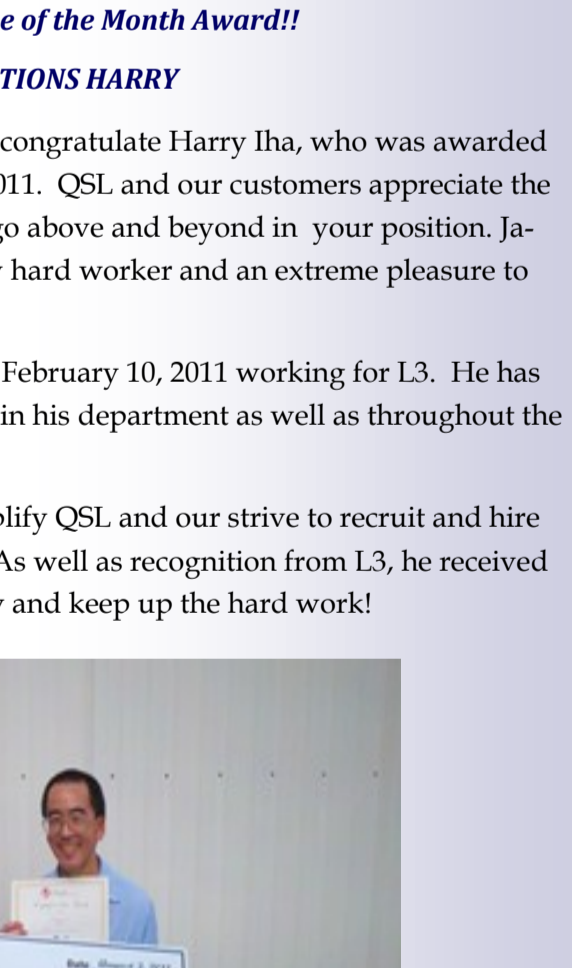
Derivative Classification: Incorporating, paraphrasing, restating, or generating in new form information that is already classified and making the newly developed material consistent with the classification markings that applies to the source information. Derivative classification includes classification of information based on classification guidance.

The duplication or reproduction of existing classified information is not derivative classification.

For information on security issues or to report a security concern contact:

FSO: Robert Hopkins
(307) 638-7000 office

Robert.hopkins@quickservicesllc.com



When you are deployed, your physical location is classified.

BUSINESS DEVELOPMENT

TIFFANY THOMSON

Tiffany was born and raised in none other than Cheyenne, WY. She most recently worked as a contractor for the Wyoming Army National Guard as the Program Coordinator for the Yellow Ribbon Program coordinating many events to aid Soldiers and Families for pre/post-deployment. Before that she held various positions in sales and marketing for over 10 years. She has 5 children ranging in ages from 2-17! As well, she is very active in the community and many different sports both summer and winter.

"I am very excited to be a part of such a growing and healthy company; as well forward to know that the core values line up with mine as a mother and career woman. I look forward to company growth and development and to be a part of this upward movement!"

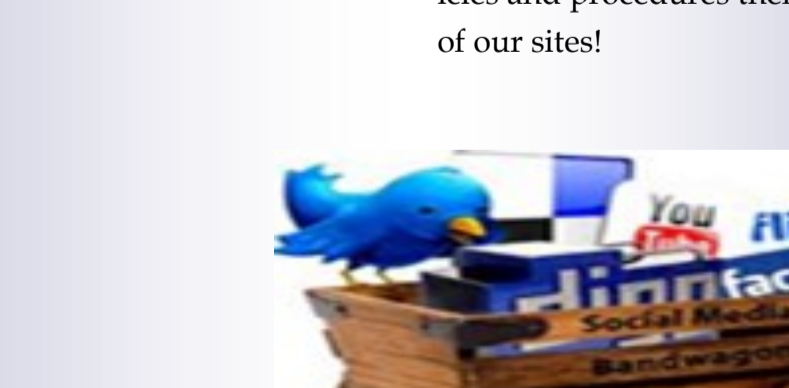
You can email Tiffany at tiffany.thomson@quickservicesllc.com for newsletter, website and marketing ideas and input. We want to write what interests you – so feel free to speak up and be heard!

CONTRACTS CORNER

WAYNE LINDQUIST

Wayne is the Contracts Administrator for QSL. Wayne spent 31+ years in the military with the last 25 as a Contracting Officer with the Air National Guard.

Since beginning with QSL in Cheyenne Wayne has been busy learning the ropes of the current contracts and preparing for future ones. One bit of good news for new business is that QSL was awarded a 1.6 million dollar contract to supply Laser Dazzlers to the Department of State. As well, our contracts with L3 have been extended and we are preparing our corporate compliance to bid on new government, commercial or technological contracts. We are gaining ground everyday, so if you hear of potential opportunities please contact your PM or email Wayne at wayne.lindquist@quickservicesllc.com. Take care and stay safe!



QSL employee, Harry Iha, pictured here with his Program Manger Jason Sawyer, is awarded L3 Employee of the Month Award!!

CONGRATULATIONS HARRY

We would like to take this opportunity to congratulate Harry Iha, who was awarded L3's Employee of the Month for August 2011. QSL and our customers appreciate the extra effort you put in on a daily basis to go above and beyond in your position. Jason Sawyer stated, "Harry is an incredibly hard worker and an extreme pleasure to have on our team!"

Harry has been employed with QSL since February 10, 2011 working for L3. He has demonstrated his leadership abilities within his department as well as throughout the facility.

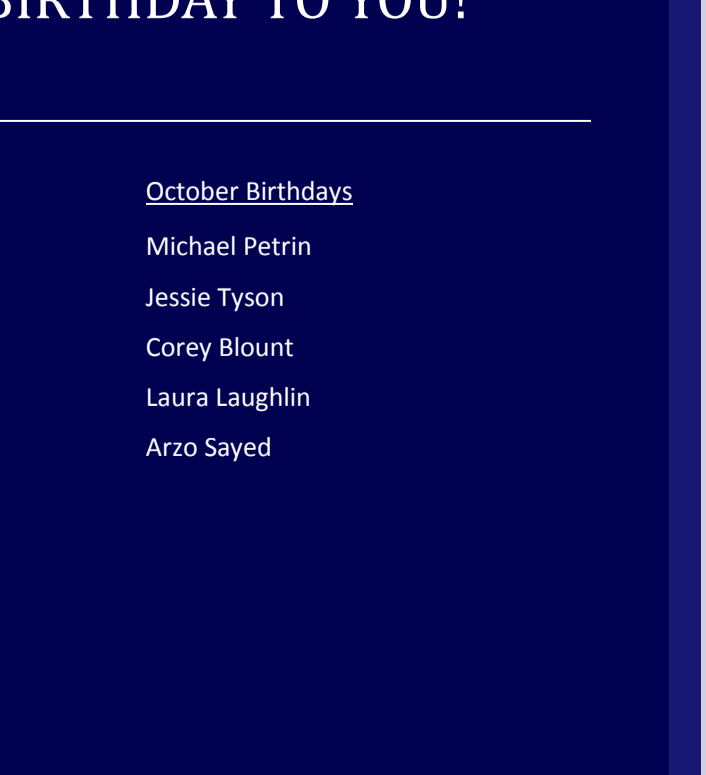
It's employees like Harry who help exemplify QSL and our strive to recruit and hire employees that stand out above the rest. As well as recognition from L3, he received a \$500 bonus from QSL. Thank you Harry and keep up the hard work!



Harry Iha pictured with CEO, Mel Wick



Coming soon ~ QSL is currently updating our website with fresh new look! As well, we are going to be entering the social media world. Soon we have a Facebook, Twitter and LinkedIn and more to come. Keep a look out for the QSL Social Media Policies and procedures then the release of our sites!



HAPPY BIRTHDAY TO YOU!

September Birthdays

- Jason Bourgeois
- Gigi Perry
- Brett Wood
- James Higday
- Chris Canterbury
- Thomas Selbey

October Birthdays

- Michael Petrin
- Jessie Tyson
- Corey Blount
- Laura Laughlin
- Arzo Sayed

November Birthdays

- Grant Russell
- Tiffany Thomson
- Patrick Hare
- Nicole Durr